Report for 2018-2019 For Environment - CIIr Clive Eginton Portfolio Filtered by Flag:Include: * CRR 5+ / 15+ For MDDC - Services

Filtered by Performance Status: Exclude Risk Status: Low Not Including Risk Child Projects records or Mitigating Action records

Key to Performance Status:

Risks: No Data (0+) High (15+) Medium (6+) Low (1+)

Environment PDG Risk Management Report - Appendix 2

Risk: Corp RA - Recycling Income Reduction in material income levels due to market forces.

Effects (Impact/Severity):

Causes (Likelihood):

Service: Street Scene Services

Current Status: Medium Current Risk Likelihood: 3 -**Current Risk Severity: 4 -**

(12)Medium

Service Manager: Stuart Noyce

Review Note: No further mitigating actions or incidents since the last review.

Risk: H&S RA - Carlu Close Depot Inherent risk at Carlu Close site - highest scoring risk

Effects (Impact/Severity):

Causes (Likelihood):

Service: Street Scene Services

Current Status: Medium Current Risk Severity: 5 - Very Current Risk Likelihood: 2 -

(10)Low

Service Manager: Stuart Noyce

Review Note: Changes have been made to operations at Carlu Close such

as not idling engines inside the building, varying fan use,

leaving main doors open to improve ventilation etc.

Air Quality testing results prove CO2 readings are at an acceptable level.

Risk: H&S RA - Litter picking Litter picking - Risk of accident/injury from vehicles when working

roadside

Effects (Impact/Severity):

Causes (Likelihood):

Service: Grounds Maintenance

Current Status: Medium Current Risk Likelihood: 2 -**Current Risk Severity: 5 - Very**

(10)Low High

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Service Manager: Darren Beer

Review Note: SSoW/Induction training /PPE - High viz conforming to Class 3 requirements. No working in peak hours 7am -10am & 4pm - 7pm

Operatives to litter pick facing against traffic/Warning beacons on vehicle/Warning signage must be

used in correct locations

Risk: H&S RA - Recycling Depot Operatives Risk assessment for role - Highest Risks scored -Vehicle Movements inside Depot/Risk of Fire

Effects (Impact/Severity):

Causes (Likelihood):

(10)

Service: Street Scene Services

Current Status: Medium Current Risk Severity: 5 - Very

Current Risk Likelihood: 2 -

Current Risk Likelihood: 2 -

Current Risk Likelihood: 2 -

Low

Service Manager: Stuart Noyce

Review Note: SSoW/designated walkways/PPE/Reversing Assistants/Equipment servicing.

Regular alarm testing and equipment checks/flammable materials outside.

Risk: H&S RA - Refuse Driver/Loader Risk Assessment for Role - Highest risk from role RA. -

Risk of RTA from severe weather conditions

Effects (Impact/Severity):

Causes (Likelihood):

Service: Street Scene Services

Current Status: Medium

(10)

Current Risk Severity: 5 - Very

Low

Service Manager: Stuart Noyce

Review Note: SSoW/Training & Instruction/Mobile phones

Risk: H&S RA - Street Cleansing Operative Risk assessment for role - highest risk from role -

Risk of accident/injury when working roadside

Effects (Impact/Severity):

Causes (Likelihood):

(10)

Service: Street Scene Services

Current Status: Medium Current Risk Severity: 5 - Very

Low

Service Manager: Stuart Noyce

Review Note: Risk assessment for role - highest risk from role - Risk of accident/injury when

working roadside. Work is carried out following Chapter 8 Guidance

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<u>Risk: H&S RA - Tractor Operations</u> Tractor with Side Arm Flail Operations (Where applicable this RA is to be used in conjunction with the Working by roadside RA and the Hand Held Hedge Cutter RA)

Effects (Impact/Severity):

Causes (Likelihood):

Service: Grounds Maintenance

(10) High Low

Service Manager: Darren Beer

Review Note: SSOW in place for tractor operations

Risk: H&S RA - Tree Operations including the use of a chainsaw Tree Operations

Effects (Impact/Severity):

Causes (Likelihood):

Service: Grounds Maintenance

(12) High Medium

Service Manager: Darren Beer

Review Note: Team no longer complete any work at height.

Team only complete work on small or fallen trees from the ground.

Risk: H&S RA - Use of GM vehicles (inc. loading, tipping, trailers and use of water

bowser) Loading vehicles + unloading on site

Effects (Impact/Severity):

Causes (Likelihood):

Service: Grounds Maintenance

(10) High Low

Service Manager: Darren Beer

Review Note: SSOW in place for use of MDDC vehicles

Risk: H&S RA - Working at height Use of Ladders

Effects (Impact/Severity):

Causes (Likelihood):

Service: Grounds Maintenance

(12) High Medium

Service Manager: Darren Beer

Review Note: Working at Heights training carried out by staff 15.11.2018

Using a MWEP removed from current practice

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<u>Risk: H&S RA - Working by Roadside Urban/Rural</u> Carrying out activities and tasks by the roadside.

Effects (Impact/Severity):

Causes (Likelihood):

Service: Grounds Maintenance

(10) High Low

Service Manager: Darren Beer

Review Note: SSOW in place for working by roadside

<u>Risk: H&S RA -Waste Collection - Health and Safety</u> Risk of other vehicle users becoming involved in RTA's

Effects (Impact/Severity):

Causes (Likelihood):

Service: Street Scene Services

Current Status: Medium (10) Current Risk Severity: 5 - Very Low

Service Manager: Stuart Noyce

Review Note: SSoW/Training and instruction/Accident and incident reporting

system/Mobile phone communication

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Service Risk Report

Report for 2018-2019 Filtered by Service: Governance

Key to Performance Status:

Mitigating Action:

Milestone Missed Behind schedule

On / ahead of schedule

Completed and evaluated

No Data available

Risks: No Data (0+)

High (15+)

Medium (6+)

Low (1+)

| Risk Status | Description | Current Position, Action being taken, and Service Manager | | | | | |
|---|---|---|--|--|--|--|--|
| Current Status: High (15) Last Review Date: 11/10/2018 | 3 Rivers Governance Arrangements Maintaining arms-length status and not falling foul of state aid legislation, successfully countermanding challenge. | Group Manager: Catherine Yandle Mitigating Action: | | | | | |
| Current Status: High (16) | Contingency - Business Continuity Having an ineffective Business | Group Manager: Catherine Yandle Mitigating Action: | | | | | |
| Last Review Date: 02/11/2018 | Continuity Plan in place to complement the Emergency Plan, Disaster Recovery Plan and Risk Management Plan leading to service failure and loss in reputation. | Behind Business Continuity Plan in schedule place | | | | | |
| Current Status: Medium (6) | <u>Data Quality</u> Mid Devon fails to quality assurance | Group Manager: Catherine Yandle Mitigating Action: | | | | | |
| Last Review Date: 02/11/2018 | check its data leading to decisions being made with incorrect or inaccurate data | On / Data Quality checking ahead of schedule | | | | | |
| | | Completed Data Quality Policy and evaluated | | | | | |
| Current Status: Low (5) | Document Retention If documents fail to be retained for the | Group Manager: Catherine Yandle Mitigating Action: | | | | | |
| Last Review Date: 15/05/2018 | statutory period then we may face financial penalties | No Data Document Retention policy available in place | | | | | |
| Current Status: Medium (9) | Equality and Diversity The Council could face legal action | Group Manager: Catherine Yandle Mitigating Action: | | | | | |
| Last Review Date: 02/11/2018 | through failure to meet equality legislation either as an authority or as a | Behind Corporate Equality Group schedule | | | | | |
| | result of action by one its employees/Members. | Behind Mid Devon Equality schedule Forum | | | | | |
| | | Completed Single Equality Scheme and evaluated | | | | | |
| | Fraud and Corruption | Group Manager: Catherine Yandle | | | | | |

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| Risk Status | Description | Current Position, Action being taken, and Service Manager | | | | |
|---|--|---|--|--|--|--|
| Current Status: Medium (8) Last Review Date: 02/11/2018 | Staff may be prevented from raising their concerns through 'whistleblowing' procedures under the Public Interest Disclosure Act 1988 and the Council may leave itself open to payment of compensation, with no upper limit If the Council fails to have effective systems / policies in place, then fraud / corruption may be more likely to occur | Mitigating Action: Completed Scrutiny Committee and evaluated Completed Strategies and Policies and evaluated | | | | |
| Current Status: Medium (10) Last Review Date: 06/09/2018 | GDPR compliance That the Council cannot demonstrate that we are prepared for GDPR | Group Manager: Catherine Yandle Mitigating Action: | | | | |
| Current Status: Low (4) Last Review Date: 02/11/2018 | Governance Arrangements Failure to produce an Annual Governance Statement would result in the Council breaching the Accounts and Audit Regulations 2015 | Group Manager: Catherine Yandle Mitigating Action: | | | | |

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Service Performance Report

Monthly report for 2018-2019

No headings

Filtered by Service: Governance

Filtered by Performance Status: Exclude PI Status: Data not due, Not calculable

Key to Performance Status:

Performance Indicators:

No Data Well below target

Below target

On target

Above target

Well above target

| Service | Performance | Report |
|----------|--------------------|---------|
| OCI VICC | I CHOHIIIAHCC | IZCPOIL |

| Status | Title | Prev Year End | . 5 | | May Act | | | | Sep Act | | | | Officer Notes |
|-----------------|---|---------------------|------|-----|------------|-----|-----|-----|------------|-----|--|--|---|
| Below target | Response to FOI Requests (within 20 working days) | | 100% | 97% | 98% | 98% | 98% | 98% | 97% | 97% | | | (April) 60 replies, 2 late (CY), (May 68 replies, 1 late (CY), (June) 61 replies 1 partial reply (CY), (July) 7 replies, 2 late (CY), (August) 68 replies, 3 late (CY), (September) 63 replies, 3 late (CY), (October) 51 replies 3 late (CY) |

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